

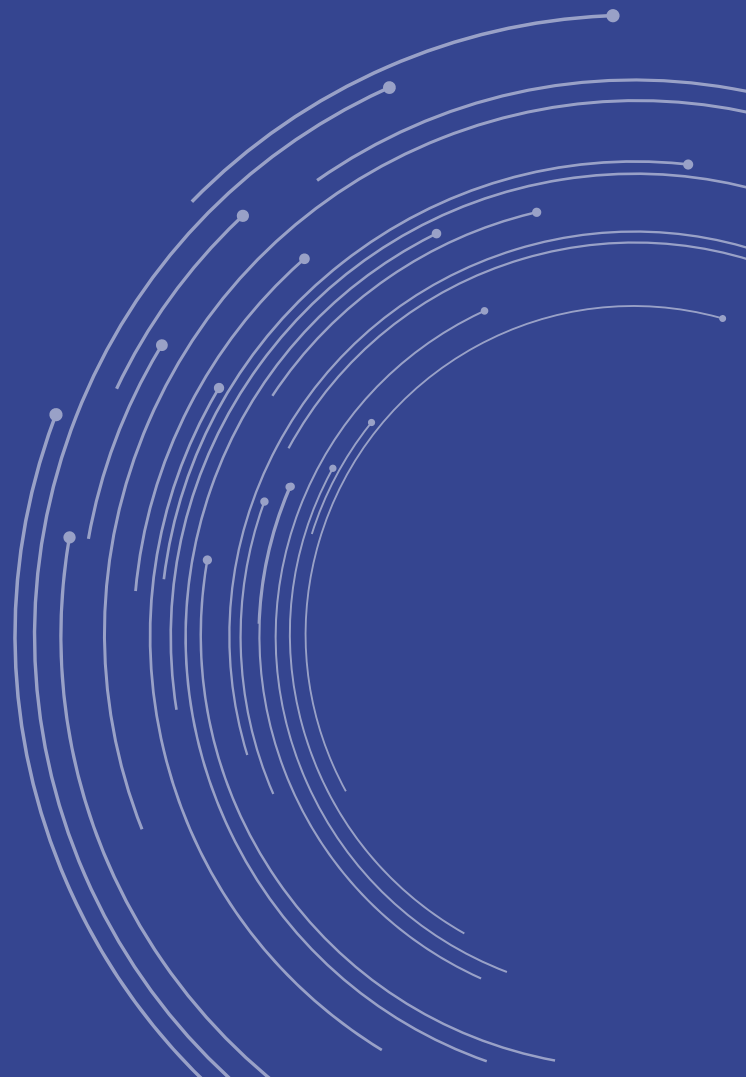


# Customer Complaint Form

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AlphaTick Ltd.

AlphaTick Ltd.  
Website: [www.alphatick.com](http://www.alphatick.com)  
Email: [support@alphatick.com](mailto:support@alphatick.com)



## Customer Complaint Form

Please fill in your details & form below

|                                 |  |
|---------------------------------|--|
| <b>Name of Client:</b>          |  |
| <b>Client Email Address:</b>    |  |
| <b>Trading Account Number:</b>  |  |
| <b>Client Telephone Number:</b> |  |
| <b>Date of the Complaint:</b>   |  |

### Nature of Complaint:

(Please state full details below and attach relevant documents)

|  |
|--|
|  |
|--|

Complaint received by:

.....

Initial response to client (24h):

.....

Informed client of initial action taken: YES / NO

Final response:

.....

Final response sent to client: YES / NO

File handed to C.O: YES / NO

Signature of C.O:.....

*Please send the completed form to: [support@alphatick.com](mailto:support@alphatick.com)*